

TPNODL

**TP NORTHERN ODISHA
DISTRIBUTION LIMITED**

(A Joint Venture of Tata Power and Government of Odisha)



Welcome to TPNODL's Digital World

Where Excellence Meets Progress

Powering Life with Care and Efficiency

At TPNODL, we are dedicated to providing reliable power distribution and efficient electricity services, leveraging digital platforms to make your life easier, faster, and more convenient, with an exceptional customer service experience.



Electricity Services at Your Fingertips

- **New Connection Requests:**
Apply online or give a missed call
- **Pay with Convenience:**
Digital payment avenues for hassle-free payments
- **Complaint Registration:**
Report concerns through Call, WhatsApp, Email, My Tata Power App, Mo Bidyut portal and TPNODL website
- **Bill management :**
Electricity bill view and download
- Electricity Consumption History:**
 - Monitor your usage and stay informed through My Tata Power App
- E-Bill :**
 - Opt for E-Bill and receive your electricity bills on time via WhatsApp

24x7 Support: Easy Access, Anytime



Always There for You:

Toll-Free: Dial -

1800-345-6718 / 1912



Chat with Us, Anytime:

WhatsApp Services - **77770 04759**



Report Power Theft, Support reliable electricity:

Dial - **94389 06002**



Stand Against Unethical

Demands: Dial - **91245 58988**



Get new electricity connection, Hassle-Free:

Give a Missed Call - **74117 79791**



Report Unsafe Practices, Ensure Safety:

WhatsApp Us - **91242 54011**



No Power? Report Now:

Give a Missed Call - **97777 74787**



Email Us -

customercare@tpnodi.com

Multiple Payment Avenues: Pay Anytime, Anywhere

Net Banking, Debit/Credit Card: Secure online payments

UPI (Phone pay, GPay, Paytm, Amazon Pay, Mobikwik, Airtel Money) and **Wallets**

My Tata Power App: Download, Register and pay bills online

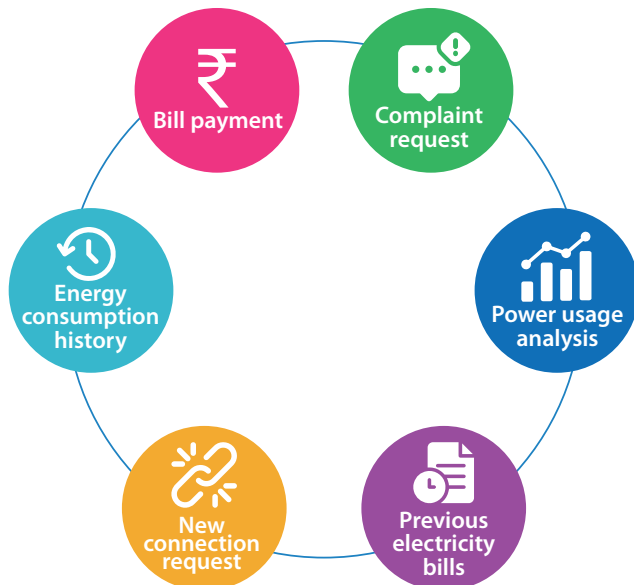
Scan QR code to pay for single-phase electricity consumers

Website: www.tpnodi.com

**Spice Money, Airtel Payments Bank, SBI customer touchpoints ,
OCAC Centre, and Customer service centre (CSC)**



My Tata Power App – One App, Many Solutions



Physical Customer Service Touchpoints

- Customer Care Center at division level
- Anubhav Kendra for rural consumers
- Coordinators at Section Offices
- Client Managers for industrial consumers



Let's Stay Connected



tpnodl_odisha



tpnodl.odisha



tpnodl.odisha



TPNODL Odisha

Join the Digital Revolution Today!

Experience the power of convenience with TPNODL's digital services. Discover a world of seamless electricity services and stay connected with us!