

**TPNODL**

**TP NORTHERN ODISHA  
DISTRIBUTION LIMITED**

(A Joint Venture of Tata Power and Government of Odisha)



# **Welcome to TPNODL's Digital World**

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## **Where Excellence Meets Progress**

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# Powering your Life with Care and Efficiency

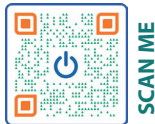
At TPNODL, we are dedicated to providing reliable power distribution and efficient electricity services to our customers. With a strong commitment to excellence, we strive to meet our consumers' evolving needs by ensuring quality power supply and seamless access to electricity service delivery. Our advanced digital services are designed to offer unparalleled convenience, enabling you to manage your electricity service requirements effortlessly, anytime and from anywhere.



## Electricity Services at Your Fingertips

### New Connection Requests:

Give a missed call on **74117 79791** or apply online



### Pay with Convenience:

Multiple payment avenues for hassle-free payments digitally



**Complaints Registration:** Report concerns through Call, WhatsApp, Email, My Tata Power App, Mo Bidyut portal (Dial **1800-3456-718/1912** or WhatsApp **77770 04759**)

**View bill and Consumption history :** View and download electricity bill and know your electricity consumption through My Tata Power App



**E Bill:** Opt for E-Bill and receive the electricity bill on your registered WhatsApp number (WhatsApp 'Hi' - **77770 04759**)

## 24x7 Support: Easy Access, Anytime!



### Always There for You:

Toll-Free: Dial -

**1800-345-6718 / 1912**



### Chat with Us, Anytime:

WhatsApp Services - **77770 04759**



### Report Power Theft, Support reliable electricity:

Dial - **94389 06002**



### Stand Against Unethical

**Demands:** Dial - **91245 58988**



### Get new electricity connection, Hassle-Free:

Give a Missed Call - **74117 79791**



### Report Unsafe Practices, Ensure Safety:

WhatsApp Us - **91242 54011**



### No Power? Report Now:

Give a Missed Call - **97777 74787**



### Email Us -

**customer@tpnodi.com**

## Multiple Payment Avenues: Pay Anytime, Anywhere

**Net Banking, Debit/Credit Card:** Secure online payments

**UPI** (Phone pay, GPay, Paytm, Amazon Pay, Mobikwik, Airtel Money) and **Wallets**

**My Tata Power App:** Download, Register and Pay electricity bill digitally

**Website:** [www.tpnodi.com](http://www.tpnodi.com)

Single-phase consumers can pay bills via dynamic **QR code** on their electricity bills

Spice Money, Airtel Payments Bank, SBI: customer touchpoints, OCAC Centre and Jan Seva Kendra

**Pay  
Digitally!**

**SCAN ME**



**4%\***  
**DIGITAL REBATE**

**paytm**

**G Pay**

**amazon pay**

**SBI**

**PhonePe**

**airtel  
money**

**MobiKwik**



\*conditions applied



# My Tata Power App – One App, Many Solutions



## Physical Customer Service Touchpoints

- Customer Care Center at division level
- Anubhav Kendra for rural consumers
- Customer Coordinators at Section Offices
- Client Managers for industrial consumers



Let's Stay Connected



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TPNODL Odisha

**Join the Digital Revolution Today!**

Experience the power of convenience with TPNODL's digital services. Discover a world of seamless electricity services and stay connected with us!