

Tender Enquiry No.TPNODL/IT/2021-22/007

Rate Contract for LAN Works at TPNODL Offices

Sr. No.	Detailed Reference to Tata Power Technical Document. Please specify Document No / Clause No / Page No	Description as per Bid Document	Remarks - Query / Clarification	Tata Power Response
1	2	3	4	5
1	Tender Enquiry No.TPNODL/IT/2021-22/007/7.1 Special Conditions of Contract/Page No.13	Rate contract shall be valid for a period of 18 months from the placement of Contract.	Amend to 12 months	No Change is accepted.
2	Tender Enquiry No.TPNODL/IT/2021-22/007/7.3 Delivery Terms/Page No.13	The material shall be delivered within 4-6 weeks from issue of release order against the Rate contract.	Amend to 10 to 12 weeks	Most of the items are running items. There are very few items which may need some lead time and feel that this can be arranged with in the given time. No change is accepted.
3	Tender Enquiry No.TPNODL/IT/2021-22/007/Annexure I- Schedule of Items/Supply Part/LAN Passive Item/Point No. 21/Page No.16	Cable Manager(19' 1U) with Accessories - Systimax/ Amp/ Tyco/ Legrand	SYSTIMAX/ Amp/ Tyco/ Legrand they don't have this line of products. Rack manufactures are having this products	For Cable Manager, Bidder can provide the same make as of Rack manufacturer.
4	Tender Enquiry No.TPNODL/IT/2021-22/007/Annexure I- Schedule of Items/Supply Part/LAN Passive Item/Point No. 21/Page No.18	Cable Manager(19' 1U) with Accessories - Systimax/ Amp/ Tyco/ Legrand	SYSTIMAX/ Amp/ Tyco/ Legrand they don't have this line of products. Rack manufactures are having this products	For Cable Manager, Bidder can provide the same make as of Rack manufacturer.
5	Tender Enquiry No.TPNODL/IT/2021-22/007/Annexure I- Schedule of Items/Supply Part/LAN Passive Item/Point No. 10/Page No.16	Plug 8 Conductor Modular (RJ45 for CAT6) with socket cap - Systimax/ Amp/ Tyco / Legrand	SYSTIMAX/ Amp/ Tyco/ Legrand they don't have this line of products. Rack manufactures are having this products	Given manufacturer also make such product. However, in addition to this Netrack is also accepted being rack manufacturer.
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7	Tender Enquiry No.TPNODL/IT/2021- 22/007/8. Service Level Agreement(SLA)/Point No. 4/Page No.29	Level 2 LAN Trouble call management	i. The SLA time line to be considered on Prime Business Hours for calculating the down time ii. As the calls are considered till 3 P.M on daily and no of hours need to be calculated in business hour only.	ALS will remain same as given in tender document.
8		However there is no any detailed connectivity requirement and product specification available. So Please clarify.		Not clear as term of reference of tender is not mentioned.